

<b>Document Name:</b> Quality Policy and Objectives			
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## Quality Policy

Rock West Composites recognizes that fundamentally our customers expect on-time delivery of product that meets all contractual and regulatory requirements. In order to meet or exceed these and all other customer requirements and expectations, Rock West Composites is committed to achieving operational excellence through adherence to our Quality Management System and promoting a culture of continuous improvement involving our products, processes, services, and communication.

## Quality Objectives

- Achieve 98% or greater average on-time delivery of custom product\*
- Achieve 98% or greater average on-time delivery of stock product\*
- Achieve 98.5% or greater delivered product quality on stock and custom products combined\*
- Maintain certification to AS9100D including ISO 9001:2015.

\* Measured independently for the first and second half of the year (matches execution bonus metrics)

**Note:** When changes or updates are made to this document the following must also be accomplished:

1. The Policy Objectives Planning (POP) Matrix (RW-QA-127) must be updated to match.
2. Update the copy of this document available on the website
3. Update all physical copies of this document (specifically employee red folders)