

Document Name: Quality Policy and Objectives			
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Quality Policy

Rock West Composites recognizes that fundamentally our customers expect on-time delivery of product that meets all contractual and regulatory requirements. In order to meet or exceed these and all other customer requirements and expectations, Rock West Composites is committed to achieving operational excellence through adherence to our Quality Management System and promoting a culture of continuous improvement involving our products, processes, services, and communication.

Quality Objectives

- Achieve 95% or greater on-time delivery of product.
- Achieve 97.5% or greater delivered product quality.
- Achieve 10% or greater company growth.

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Objective	Resources	Responsible	Completion Date	Results Evaluation Technique
Achieve 95% or greater on-time delivery of product	Program Management and team	Top Management	Ongoing, no completion date	Based on contractual agreements / customer agreeance to move date and actual delivery date
Achieve 97.5% or greater delivered product quality	Program Management and team	Top Management	Ongoing, no completion date	Based on contract value of escaped products against total sales and internal scrap
Achieve 10% or greater company growth annually	Program Management and team, New Business Development	Top Management	Ongoing, no completion date	Based on sales – year over year sales growth

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Rev	Revision Author	Revision Notes	Date Released
NC	Alyson Bonomini	Original	4/15/2016
A	Alyson Bonomini	Updated metrics	9/16/2016
---	Alyson Bonomini	Removed revision level	10/5/2016
B	Alyson Bonomini	Added revision level back, added amendment log to end of document, updated metrics	9/15/2017
C	Alyson Bonomini	Revised QA objective for AS9100 audit to be a general maintain certification statement, updated POP matrix to remove reference to 2017, and updated responsibility for ensuring QA Rep has enough time to establish, implement, and maintain the QMS solely to the GM.	4/23/2018
D	Alyson Bonomini	Updated quality objectives to include strategic direction of the company. Removed objective for ongoing AS9100 certification. Updated POP Matrix to match AS9100D section 6.2.2.	10/2/2018
E	Alyson Bonomini	Amended prefix of the document number to "RWC" to incorporate the Tijuana site. Quality Policy has been re-worded so that San Diego, Tijuana, Utah, and Santa Barbara all share the same Quality Policy wording as stated in the Rock West Composites Employee Handbook.	10/8/2020